



EasyHear

## Behind-the-Ear Hearing Aid Instruction Manual

### Disclaimers

Logital Co. Limited does not assume any liability, obligation or legal responsibility for any damage to the hearing or any other bodily harm whatsoever that using BTE series may have caused to the users. Users are strongly advised to read and are supposed to have read this User Manual with care.

### Safety Guides

Operation Voltage : DC1.2V to 1.45V  
Temperature : 0°C to 40°C  
Relative Humidity : 5% to 90%

#### Danger & Caution:

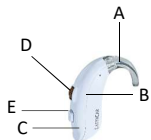
- ⚠ Please keep your children away from Hearing Aid and batteries to avoid accidental swallowing.
- ⚠ Please do not throw the batteries into fire to prevent explosion.
- ⚠ Please do not mix batteries with food and drugs to avoid accidental swallowing.
- ⚠ Improper use or listening at uncomfortably high volume levels, particularly over extended periods of time, may damage your hearing.

#### Special Users:

- (1) Children should consult with Audiologist and under adult's supervision for using Hearing Aids.
- (2) Patients with mental disorder should consult with doctors before using Hearing Aids.
- (3) Hearing Aids should only be used by individuals with hearing impairment.

### Product Structure

- A. Ear Hook
- B. Housing
- C. Battery door
- D. Volume control
- E. Mode button



### Battery Replacement

Pull out gently the battery compartment door then remove the old battery. Insert new battery into the battery compartment with the flat side (marked with '+' symbol) facing up, then close the door firmly. If the battery door cannot be closed, check if the battery is in the wrong direction, and insert the battery again. Do not force to close the door as it will damage the components of the Hearing Aid.



### Switch On/Off

- Switch on the Hearing Aid by closing firmly the battery compartment.
- Switch off the Hearing Aid by half opening the battery compartment.

### Volume Control

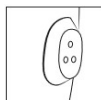
Volume wheel control:



Roll upward to increase volume  
Roll downward to reduce volume

### Listening Modes

When Hearing Aid is preset with more than one listening modes, press the button, then listening modes will be switched. When Hearing Aid power off and on again, the listening modes will be back to default status.



### Troubleshooting

#### Feedback

- \* Earmold or earplug may not be inserted properly. Please insert again.
- \* Volume may be too high. Try to lower it down.
- \* Cracking tube or earmold. Please contact us.
- \* Your hand or other objects may be too closed to the Hearing Aid.
- \* There may be excessive earwax. Please consult with your doctor.

#### No Sound

- \* No battery inserted; battery low; battery exhausted. Please change it new.
- \* Battery compartment may not be closed properly.
- \* Sound tube or earmold may be blocked by dirt. Please contact us.

#### Sound Volume Weak or Distorted

- \* Battery low. Please replace it with a new one.
- \* There may be a change of Hearing. Please contact us.
- \* There may be excessive moisture in Hearing Aid. Using dessicator daily is recommended.
- \* Sound tube or earmold may be blocked by dirt. Please contact us.

#### Short Battery Life

- \* Remember to power off Hearing Aid when not using it.
- \* Check if the battery has already expired.
- \* There may be excessive moisture in Hearing Aid. Using dessicator daily is recommended.
- \* There may be leakage in Hearing Aid. Please contact us.

#### Intermittent Sound

- \* Battery expired. Please change it new.
- \* Poor contact with battery. Please contact us.

#### Other Circumstances

- ☆ Remove your Hearing Aid during special treatment in hospital.
- ☆ Remove the battery if your Hearing Aid is not in use for a longer time to avoid battery leaking and damage the Hearing Aid.
- ☆ Please use dedicated 13 battery.
- ☆ Please dispose the old battery appropriately to protect the environment.
- ☆ Do not disassemble the Hearing Aid. There are no user serviceable parts inside.
- ☆ If you have any questions, please contact our Hearing Centre for enquiry.

### Maintenance

#### Cleaning

- \* Clean regularly your ear earmold or earplug as excess earwax may affect your hearing.
- \* Use dedicated small brush and disinfectant wipe without alcohol content to clean your earmold or earplug.
- \* Regularly wipe your Hearing Aid with soft cotton cloth.

#### Prevent Moisture and Wet

- \* Hearing Aids should always be placed inside the dedicated hearing Aid dessicator when not using it and before sleeping. This can help to prolong the life of your Hearing Aid.
- \* Please remove your hearing aid when taking shower, hair wash, swimming and when you have outdoor activities during rainy days.

#### Avoid High Temperature and Shock

- \* Keep your Hearing Aid away from high temperature or expose directly under sunlight for long.
- \* Avoid Hearing Aid from falling, excessive shock or strong vibration.

### FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:  
(1) this device may not cause harmful interference  
(2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio /TV technician for help.

Any change or modification not expressly approved by Logital could void the user's authority to operate the equipment.